

REQUEST FOR EXPRESSIONS OF INTEREST

[CONSULTING SERVICES– FIRMS SELECTION]

INDIA – Uttarakhand Health Systems Development Project

Loan No./Credit No./Grant No.: 5948-IN

Assignment Title: Supporting Achievement of 'Pre-Accreditation Entry Level' under National Accreditation Board for Hospitals and Healthcare Providers [NABH] including Gap Filling and NABH Documentation by Three District Hospitals of Kumaon Division of Uttarakhand.

Procurement Plan Reference Number for Cluster 1: Kumaon Region :IN-UKHFWS-147262-CS-QCBS

The Government of Uttarakhand has received financing from the World Bank toward the cost of the Uttarakhand Health Systems Development Project [UKHSDP]. The Uttarakhand Health and Family Welfare Society [UKHFWS] which is the implementing agency for the UKHSDP intends to apply part of the proceeds for consulting services.

The Consulting Services ["the Services"] include supporting achievement of 'Pre-Accreditation Entry Level' NABH including Gap Filling and NABH documentation by Five Government District Hospitals of Uttarakhand as follows : [Cluster 1 : Kumaon Region and Cluster 2 : Garhwal Region].

THIS REOI IS FOR CLUSTER 1 – KUMAON REGION. An indicative Terms of Reference of the Assignment [TOR] for Cluster 1 is available at <http://www.uktenders.gov.in> and <http://www.ukhsdp.org>.

The Project now invites eligible consulting firms ["Consultants"] to indicate their interest in providing the Services. Interested Consultants should provide information demonstrating that they have the required qualifications and relevant experience to perform the Services.

Interested consultants may kindly note that a separate REOI for these services to be performed at the same time in Cluster 2 – GARHWAL REGION comprising of two government district hospitals is being floated [Procurement Plan Reference Number : IN-UKHFWS-147264-CS-QCBS]. Separate Request for Proposal [RFP] documents will only be issued to shortlisted consultants for each cluster. Consultants expressing interest for both clusters may kindly note that they would need to provide separate teams in order to simultaneously perform the services in both clusters, if they emerge with the highest combined score in QCBS for both the clusters.

The short listing criteria are as below:

CLUSTER 1 : Kumaon Region

1. The firm should have an independent legal existence, registered under the applicable Act
2. Minimum experience of 3 years in facilitating and supporting healthcare organizations, preferably in the public sector, achieve NABH accreditation.
3. Minimum number of hospital beds handled per project should be 500 in providing accreditation at the time of submission of Expression of Interest
4. Average annual financial turnover during the last three consecutive financial years [2016-2017, 2017-2018, 2018-2019] must be at least INR 10 Crores (Rupees Ten Crores) or equivalent value in US Dollar @ 1 USD = 71 INR.
5. The Firm must have a positive Net Worth. [Chartered Account Certificate to be attached for both the above financial statements].
6. Solvency certificate dated less than a year preceding the date of issue of REOI of INR 5 Crores (Rupees Five Crores) or equivalent value in US Dollar @ 1 USD = 71 INR, demonstrating a sound financial capability of the firm to the perform the assignment.
7. Completed a minimum of 2 similar* assignments in the last 5 financial years of facilitating and supporting healthcare organizations [including government/corporate/private hospitals to achieve NABH accreditation [list of works must be enclosed]. <i>*Similar nature of works means supply, installation, testing and commissioning for obtaining NABH Accreditation for hospitals in public/corporate/private sector. A completion certificate from client for completion of work [s] must be submitted along with application. Self-certification shall not be considered.</i>
8. Demonstrated capability to provide services as per Atomic Energy Regulatory Board standards, minor and major repair works including Fire/Effluent Treatment Plant/Sewage Treatment Plant and other facilities required in order to get the Pre-accreditation Entry Level under NABH – [declaration to be attached].
9. Experience of working in a hilly region is desirable.

A consultant will be selected in accordance with the Quality and Cost Based Selection [QCBS] method set out in the Consultant Guidelines.

The attention of interested Consultants is drawn to paragraph 1.9 of the World Bank's Guidelines: Selection and Employment of Consultants under IBRD Loans and IDA Credits and Grants by World Bank Borrowers, January 2011 and revised July 2014 ["Consultant Guidelines"], setting forth the World Bank's policy on conflict of interest.

Consultants may associate with other firms in the form of a joint venture or a sub-consultancy to enhance their qualifications but should indicate clearly whether the association is in the form of a joint venture (and/or a sub-consultancy. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected.

To participate in the e-tendering process, a firm is required to enroll on the e-Procurement module of the Central Public Procurement Portal [URL: <http://uktenders.gov.in>] free of charge.

The REOI along with indicative Terms of Reference is available online at Uttarakhand e-tender portal <http://www.uktenders.gov.in> from 21.12.2019 to 20.01.2020 [up to 17.00 hours IST] for viewing/downloading free of cost.

Expression of Interest [EOI] must be submitted online only at <http://uktenders.gov.in> by or before 20.01.2020 [up to 1500 hours IST].EOI submitted through any other mode shall not be entertained.

Further information can be obtained at the address below during office hours [*i.e., 1000 to 1700 hours*].

Additional Project Director

Uttarakhand Health Systems Development Project

2nd Floor, Red Cross Building, DandaLakhaund

Sahastradhara Road

Dehradun

Uttarakhand PIN- 248001

INDIA

Phone : 91 11 1352607610

E Mail – apd.ukhsdp@gmail.com

Format for Submission of Expression of Interest [EOI]

APPLIED FOR CLUSTER NAME

Cluster Name	Cluster -1 – Kumaon Region
Procurement Plan Reference Number	IN-UKHFWS-147262-CS-QCBS

1 Basic Information

APPLICANT DETAILS

Name of Firm making this application [In case of Association, nature of association, i.e., Joint Venture and/or Sub-consultant, and details of each firm]

2 CONTACT PERSON [for this application]

Name	
Organisation	
Address	
Telephone	
Fax	
Email	

3 REGISTERED ADDRESS

4. YEARS IN BUSINESS AND NATIONALITY

Year of Establishment	Country of Registration

5. TOTAL TURNOVER AND NET WORTH

The organization's **Total Annual Turnover and Net Worth** [as per audited financial statement] for the last three financial years is as follows:

	Name of Firm	FY 2016-17	FY 2017-18	FY 2018-19	Average*
Total Annual Turnover [INR Crores]					
Net Worth [INR Crores]					N/A.
Solvency Certificate Attached [Dated 1 Year Preceding the date of issue of REOI]	Yes		No		

6. EXPERIENCE IN FACILITATING AND SUPPORTING HEALTHCARE ORGANIZATIONS, IN THE PUBLIC SECTOR, ACHIEVE NABH ACCREDITATION

[Provide separate sheet for each contract]

Assignment name:	Currency of and value of the contract:
Country: Name of Hospital:	Duration of assignment [months]:
Name and address of Client:	Total number of beds accredited:
Start date [month/year] :	

Completion date [month/year]:	
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Please provide proof of experience

7. EXPERIENCE IN FACILITATING AND SUPPORTING HEALTHCARE ORGANIZATIONS, IN THE SECTORS OTHER THAN PUBLIC SECTOR, ACHIEVE NABH ACCREDITATION

[Provide separate sheet for each contract]

Assignment name:	Currency of and value of the contract:
Country: Name of Hospital:	Duration of assignment [months]:
Name and address of Client:	Total number of beds accredited:
Start date [month/year] : Completion date [month/year]:	

Please provide proof of experience

8. Any other relevant information/documents if any, attached as per annexure.